



CERTIFICATION CARD REPLACEMENT QUESTIONNAIRE

Valid for divers certified anywhere in the world, except Barbados, Canada, Jamaica or the USA, regardless of their nationality. For divers certified in Barbados, Canada, Jamaica or the USA, please contact acuchq@acuc.ca

Please complete the information requested below. Those questions in red are mandatory.

1. Diver's Name (The same as it showed in the card):				
2. Diver's Date of Birth (DD/MM/YY):				
3. Diver's Email (Important):				
4. Diver's Phone Number (include country and area code):				
5. Diver's Country of Residence:				
6. Certification requested (please select only one):	Scuba Diver:	<input type="checkbox"/>	Open Water Diver:	<input type="checkbox"/>
	Advanced Diver:	<input type="checkbox"/>	Rescue Diver:	<input type="checkbox"/>
	Other (specify):			
7. Diver's address (please include in the following order: Street and Number; City; Province or State; Postal Code and Country):				

Diver's photos are mandatory on ACUC's cards, if you took your course more than 2 years ago, please scan your photo and send it in a separate email to certifications@acuc.es. Scan as JPG image, 150 DPI and approximate size of 3cms x 3cms and enter the file name of the scanned image below. If you do not have a scanner, please mail the picture to ACUC Europe's office in Madrid: ACUC, Certifications Department; Anastro, 25; 28033 Madrid (Spain). This will of course delay the processing of the certification

8. JPG file name (if more than 2 years ago):				
9. Month and year course ending date:				
10. Instructor's Name:				
11. Dive Centre's Name:				
12. Country where course was taken:				

The cost for a replacement card is 22 Euros (price might change without previous notice). Only credit card (Visa or MasterCard) payment is allowed

13. Credit Card number:				
14. Credit Card expiry date (MM/YY):				
15. I authorize ACUC Europe to charge my credit card (Visa or Mastercard) the amount of 22 Euros:	Yes:	<input type="checkbox"/>	No:	<input type="checkbox"/>
16. National Identity Card or Passport # (for billing purposes):				

We also invite you, in case you lose your card again, to look at ACUC's Instant Certification Confirmation CARE service. For more information see this page: http://www.acuc.es/webacuc3_archivos/Page647.htm

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INSTRUCTIONS TO SEND A PDF INTERACTIVE QUESTIONNAIRE

1. Fill out the fields requested in the questionnaire.
2. When you finish, press the button "Send" at the end of the questionnaire.
3. It is possible the system will ask you if you have a "Desktop Email Application" or "Internet email". If you use a mailing system such as Outlook Express, Outlook, Eudora, etc..., select "Desktop Email Application" and see point 4 below. Ensure your email system is up and running. If you use an internet based mailing system such as Yahoo, Hotmail; Gmail, etc..., select "Internet email" and see point 5 below.
4. If you selected "Desktop Email Application", the system will automatically create an already directed email to ACUC, with an FDF file attached (note, it will be an FDF file, not a PDF). Just press send in the message and the email will be automatically sent to ACUC. If you wish or you have to attach another file to the email, such as for example a photo, etc, you can attach it at that time and send both at the same time in the same email.
5. If you selected "Internet email", the system will create an FDF file (not a PDF file), which you should store in your PC and then manually attach it to an email addressed and send to ACUC.