



“CARE” SERVICE REQUEST

1. Name and Last Name:				
2. Your date of birth in this format DD/MM/YY:				
3. Email:				
4. Request Date (DD/MM/YY):				
5. Country where you took your Scuba Course:				
6. Certification confirmation requested for (please select only one):			Scuba Diver	
			Open Water Diver	
			Advanced Diver	
			Rescue Diver	
			Other	
7. If you selected “Other”, please specify which:				
8. If you took your course more than 2 years ago we need a passport type photo. Please scan your photo as a JPG file at 150 DPI and email it to certifications@acuc.es . Print next your JPG file name:				
<p>The “BASIC” option cost is 6€ (plus 18% VAT for EU citizens) per year and it includes an on screen display of a confirmation of your certification. The “PLUS” option is 12€ per year (plus 18% VAT for EU citizens) and it includes de same as the “BASIC” option, plus the possibility of printing the confirmation, plus a year replacement insurance for your certification card (one per year contracted and after a 3 months waiting period from contract date).</p>				
9. I wish to contract the following option (please select one):			BASIC (6€)	
			PLUS (12€)	
PAYMENT BY CREDIT CARD ONLY				
10. Credit Card (mark the one you wish to use):			Visa	
			Mastercard	
11. Credit Card number:				
12. Expiry date (MM/YY):				
13. I authorize ACUC, by checking the YES column next, in lieu of my signature, to charge mi credit card the amount according to the option selected by me in point 9 above:	YES:		NO:	
14. Your National Identity Card or Passport number (needed for billing purposes)				
15. Your full postal address for billing purposes (number and street; city; province or state; postal code and country. Please allow 10 working days for ACUC to process your request):				
INSTRUCTIONS TO SEND A PDF INTERACTIVE QUESTIONNAIRE				
<ol style="list-style-type: none"> 1. Fill out the fields requested in the questionnaire. 2. When you finish, press the button “Send” at the end of the questionnaire. 3. It is possible the system will ask you if you have a “Desktop Email Application” or “Internet email”. If you use a mailing system such as Outlook Express, Outlook, Eudora, etc..., select “Desktop Email Application” and see point 4 below. Ensure your email system is up and running. If you use an internet based mailing system such as Yahoo, Hotmail; Gmail, etc..., select “Internet email” and see point 5 below. 4. If you selected “Desktop Email Application”, the system will automatically create an already directed email to ACUC, with an FDF file attached (note, it will be an FDF file, not a PDF). Just press send in the message and the email will be automatically sent to ACUC. If you wish or you have to attach another file to the email, such as for example a photo, etc, you can attach it at that time and send both at the same time in the same email. 5. If you selected “Internet email”, the system will create an FDF file (not a PDF file), which you should store in your PC and then manually attach it to an email addressed and send to ACUC. 				